

TRI-LAKES CARES

2022 ANNUAL REPORT
October 1, 2021 - September 30, 2022





OUR Mission

Tri-Lakes Cares is a community-based, volunteer-supported resource center whose purpose is to improve people's lives through emergency, self-sufficiency, and relief programs.

Serving a low-income population, and the very fact that it involves human lives, requires flexible problem solving, tailored to the needs of our clients - and our community.

-Haley Chapin, TLC Executive Director

Dear Community Members, Donors, Funders, Volunteers, and Clients,

We are proud to present our 2022 Annual Report, which showcases the hard work and dedication of our amazing team. The past few years have been difficult times for our community, and now we are excited to be moving forward toward the next chapter.

2022 was a year of fresh beginnings for Tri-Lakes Cares with the opening of our newly remodeled market, helping our clients achieve greater stability, providing programs and services to help families still impacted by the pandemic, and our newest hurdle of navigating current economic instability.

Together with the support of our community, we have risen to meet the needs of our clients, helping to not only sustain, but recover and rebuild. As the pandemic faded, we held steady, finding that families still needed assistance.

Our clients are the first to be impacted and the last to recover.

Because of the great support we have received this past fiscal year, it has been one of our most successful years. TLC has been able to stretch our donor dollars further, keeping up with clients' increased need for support.

Tri-Lakes Cares is grateful for the support throughout the years and looks forward to 2023. With the continued support of our community, volunteers, and staff, we know that we can continue to serve our clients and provide a sense of relief from poverty. TLC genuinely thanks everyone who has helped us make 2022 successful and provided us with the opportunity to continue to care for our clients.

BOARD OF DIRECTORS

PRESIDENT

Rich Schur

VICE PRESIDENT

Tammie Oatney

SECRETARY

Pam Frisbie

TREASURER

Carol S. Foster

MEMBERS

Mark Crespin

Kelly Epstein

Mark V. Gallagher

Joy Hammitt

Jim Pasquale

Howard Pflugh

Kim Stewart



Haley Chapman

Executive Director



IT TAKES A *Community*

With your support, Tri-Lakes Cares served so many neighbors in need in Northern El Paso County!

755 households=
1,268 individuals

How does that breakdown?

- 475 adults
- 38 veterans
- 314 youth
- 152 persons living with disabilities
- 479 senior citizens



71 households received Housing Assistance in the form of rent or mortgage payments, valued at \$117,670.



286,660 pounds of food were distributed through all of our Food Insecurity programs & shared with partner organizations.



54 households had help with utility payments, valued at \$25,033.



Bus tickets, gas cards, car repair, and preventative maintenance, valued at \$51,705 helped keep client vehicles operating safely.



The Neighborhood Nurse Center, a collaboration with Penrose-St. Francis, provided individuals with financial assistance and referrals for dental and vision needs, mental health counseling, doctor's visits and help with prescription payments, valued at \$82,291.

TLC's Top FY22 Achievements

MARKET REMODEL

Reworked the Market square footage and items in our Market to better serve our clients with the "client choice model." Clients now shop from the Market making their own choices on items they want and need. Our systems are now automated, offering online ordering and more effective tracking methods.

SPECIAL PROGRAMS

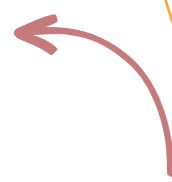
In the summer of 2022, we provided over 420 youth with much-needed school supplies. Additionally, 63 seniors and 99 youth were served in our Giving Tree program, providing holiday gifts for all.

CASE MANAGEMENT

Our team's primary focus is on moving clients toward greater stability. We started incorporating assessments and ISPs (Individualized Service Plans), allowing us to identify barriers and greatest needs for our clients while tracking their progress.

DEVELOPMENT

We held another successful Taste of Tri-Lakes Cares event, along with the Empty Bowls Silent Auction. Through events, grants, and private donations, we exceeded our fundraising goals for the year, allowing us to keep up with the increased demand and provide more resources and food for our clients in need.



STATEMENT OF ACTIVITIES
ENDED 09/30/22

REVENUE

Value of donated goods & services received	\$672,009
Contributions	\$ 813,773
Grant revenue	\$ 861,503
Noncash contributions of investments	\$ 5,020
Investment income	(\$ 212,325)
Special event proceeds	\$ 49,883
Total Revenue	\$2,189,863

EXPENSES

Program Expenses	
Family stabilization	\$ 710,927
Pantry	\$ 728,088
Housing & Utilities	\$ 265,884
Total Program Expenses	\$1,704,899

Supportive Services

General & Administrative	\$ 156,199
Fundraising & Development	\$ 266,119
Total Supportive Services	\$ 422,318

Total Program Expenses & Support Services	\$2,127,217
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CHANGE IN NET ASSETS

Net Assets, beginning of the year	\$ 1,856,348
Net Assets, end of the year	\$ 1,918,994
Change in Net Assets	\$ 62,646

STATEMENT OF FINANCIAL POSITION
ENDED 09/30/22

ASSETS

Cash	\$ 177,007
Investments, Short-Term	\$ 133,959
Grants & contributions receivable	\$ 111,427
Gift cards	\$ 12,239
Inventories	\$ 38,989
Prepaid expenses	\$ 31,837
Total Current Assets	\$ 505,458

Investments, Long-Term	\$ 1,100,000
Property & equipment, net	\$ 435,535
Total Assets	\$ 2,040,993

LIABILITIES & NET ASSETS

Current Liabilities	
Accounts payable	\$ 50,144
Accrued expenses	\$ 71,855
Total Current Liabilities	\$ 121,999

Net Assets	
Board Designated	\$ 1,100,000
Unrestricted	\$ 661,448
Temporarily restricted	\$ 157,546
Total Net Assets	\$1,918,994
Total Liabilities & Net Assets	\$2,040,993

Investing In Our Clients



HOUSING/UTILITIES
\$265,884

TRANSPORTATION
\$51,705

FAMILY STABILIZATION
\$576,931

MEDICAL
\$82,291

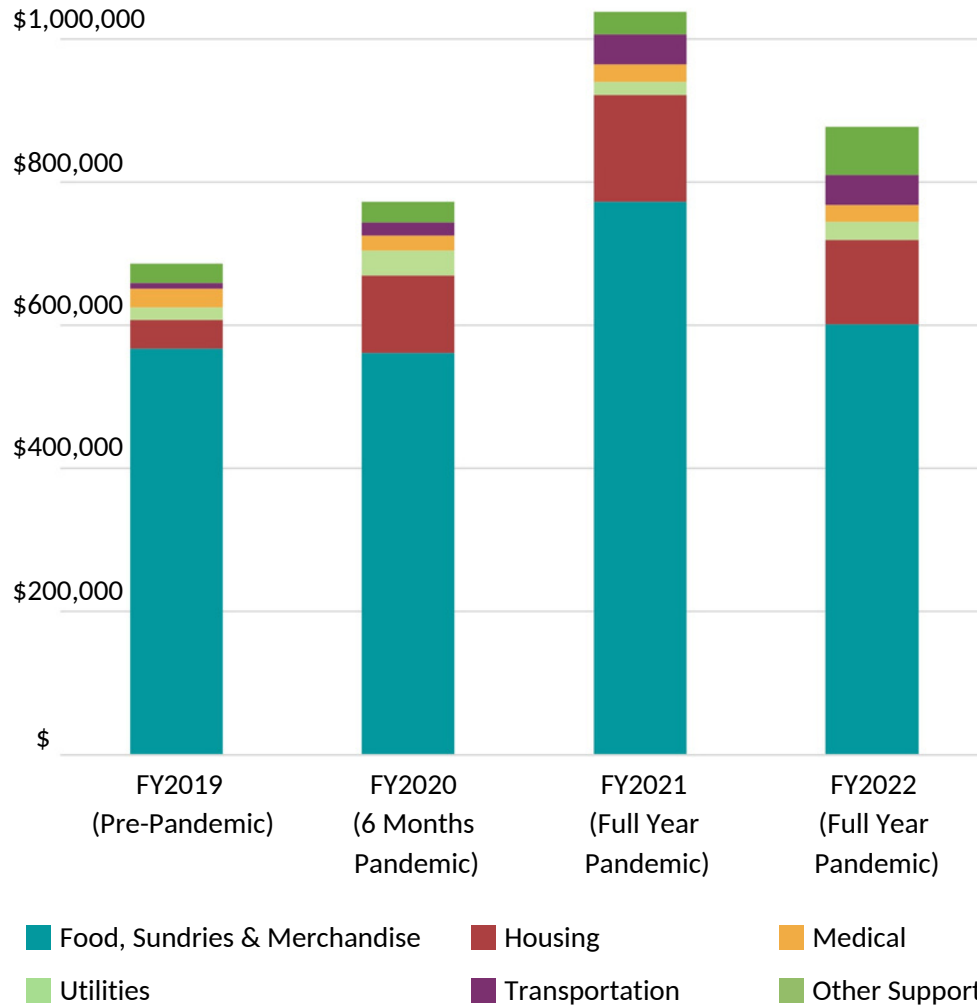
FOOD
\$728,088



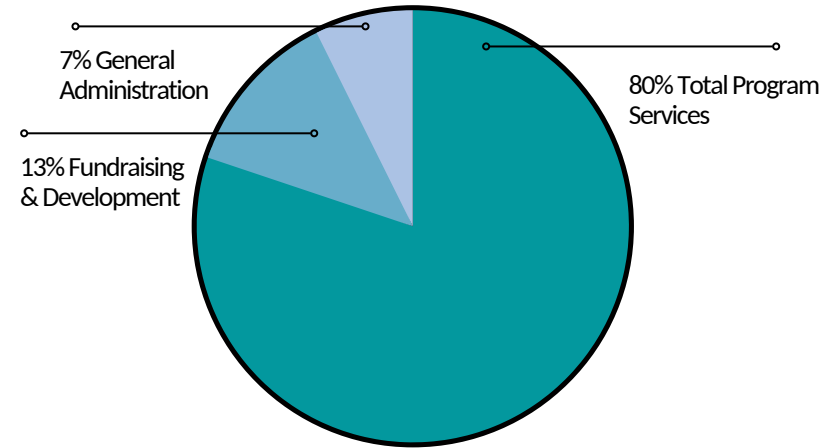
Investing
\$1,704,899 = **755**
households

Pandemic Comparison of Direct Client Support

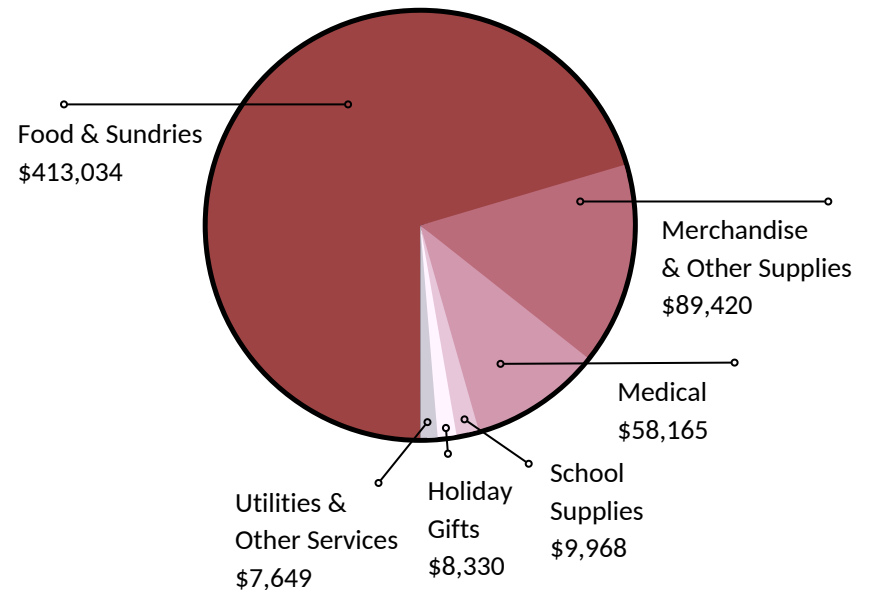
(Includes Cash and In-Kind Assistance)



Major Areas of Expenses



Value of In-Kind Goods & Services Distributed



Volunteers

Volunteers are an essential part of Tri-Lakes Cares, performing many important and varied tasks. Their dedication to our community is truly inspiring!

In FY22, 267 volunteers provided over 15,126 hours of volunteer services for a total value of \$476,620! Volunteers help with the following:

- Staff the front desk
- Pack groceries & stock the Market
- Pick up and sort pantry donations
- Support fundraising events
- Perform building maintenance
- Serve on committees
- And much more!



2022 Volunteer Award Recipients

- Volunteer of the Year - Carolyn Kovacs
- Lifetime Service Award - Patt Murphy
- Above and Beyond - Shelly Ruedin
- Open Door Award - Melinda Reichal
- Newcomer of the Year - MJ Beaulieu
- Collaborative Partner of the Year -
The Kiwanis Club of Monument Hill

We could not do the work we do without the support of many fabulous individuals, who give up so much of their time to help our community!





Testimonies

I am truly grateful to have found the gift of community this year. Above all, your love and encouragement have made such a difference in my life.

- Tom, Client

Thank you all so much. We are so blessed to be a part of Tri-Lakes Cares. Every time we have a large stressor you all help alleviate it. May God bless you all and your serving of the community!!!!

- Tina, Client

Thank you so much for the wonderful gifts and gift cards. I didn't decorate for Christmas this year as I live alone. But the presents were so fun to open. I loved all the goodies and was so surprised to find \$5 in my socks on the cold morning I put them on.

- Kathy, Client

I am forever grateful for the help in this crisis and for leaving me with the feeling again of "hope". Sometimes it takes a crisis to help us realize how truly blessed we are and that it is okay to not be okay or to have to ask for help. When one is sick it is so reassuring to know there are resources to help you to carry on.

- Sam, Client

I am honored to support Tri-Lakes Cares with my donation, and I was fortunate enough to make other contributions during the year... the contributions of Tri-Lakes Cares to the Monument/Tri-Lakes community are not easily measured, especially given the Covid pandemic and its economic aftermath. I, and the larger Tri-Lakes community, shall always be grateful.

- Edward, Donor

NEIGHBORS HELPING *Neighbors*

I have been volunteering with Tri-Lakes Cares for 10 years and have not only seen sterling performance but continuous growth in their service to our community. Not content with just doing enough, Tri-Lakes Cares has always striven to do more.

- RF, Volunteer

I have been involved with Tri-Lakes Cares for almost 30 years. I have seen it grow and watched the immense contribution it makes to those in need in our community.

- J, Volunteer



Special Thanks

MAJOR FUNDERS & DONORS: \$5,000 AND HIGHER

Anonymous (5)
The A.V. Hunter Trust
Duane Beckmann
Care & Share Food Bank for
Southern Colorado
Centura Health Equity &
Advancement Fund
Ceres Foundation
H. A. & Mary K. Chapman Charitable
Trust
Cheyenne Mountain Civic Solutions
The Church at Woodmoor
Colorado Association of REALTORS
Foundation
Colorado Springs Health Foundation
Scott and Lisa Colyer
El Paso County Community
Development Block Grant (CDBG)

El Paso County Community Investment
Program
El Paso County Community Services Block
Grant (CSBG)
El Pomar Foundation
Engelhardt Giving Fund
Empty Stocking Fund
FedEx
Federal Emergency Management Agency
(FEMA)
Foster Family Charitable Fund
Heartland Connect
Holy Trinity Anglican Church
King Soopers (Baptist Road)
Lewis Palmer School District #38
(Harvest of Love)
Monument Hill Kiwanis Foundation

Mountain View Electric Association
Myron Stratton Home
Nutrition Camp School Foundation
PPCF Emergency Relief Fund
Pikes Peak United Way Community
Impact Fund
The Pilling Family Foundation
Russell Grinnell Memorial Trust
Safeway (Hwy 105)
Spectrum Community Impact
Town of Monument
Virginia W Hill Foundation
WaterStone
Western Digital Foundation
Woodford Manufacturing Charities, Inc.
Woodford Manufacturing - Employee
Giving Program

MAJOR IN-KIND DONORS: \$5,000 AND HIGHER

7-11 (Northgate)
Care & Share Food Bank for Southern
Colorado
Christian Brothers Automotive
(Monument)
Energy Outreach Colorado

King Soopers (Baptist Road)
Kum & Go (Monument)
Kerry Mand
Lewis Palmer School District #38
(Harvest of Love)
Natural Grocers (Monument)

Centura Health / Penrose-St. Francis
Safeway (Hwy 105)
Sprouts (Northgate)
Staples (Monument)
TSI Colorado
Walmart #3227 (Monument)



"You helped us help ourselves get back to where we needed to be."

-Joy, a former TLC Client

TRI-LAKES
CARES